

City of California City

Residential Waste, Recycling,
and Organics Service Guide

Organics Service Begins the Week of September 30, 2024



Proud to Serve California City

WM and the City of California City are proud to present California City residents with this updated service guide to your recycling, organic waste, and trash collection services to comply with California State Senate Bill (SB) 1383. Weekly organic service will begin the week of September 30.

Residential Cart Service

The City of California City Standard Residential Service will include one 96-gallon recycling cart serviced every other week, one 64-gallon organic waste collection cart serviced weekly, and one 96-gallon trash cart serviced weekly. A list of items that can be placed in each container is noted in this guide.

From Kitchen to Cart — Tips on how to sort your food waste from your trash



Step 1

Place food scraps or food-soiled paper items directly into a sealed container such as a kitchen counter food pail or paper bag. Before using you can line it with newspaper or paper towels to help keep the container clean.



Step 2

Empty the contents of your container into your organic waste cart before your service day.



Step 3

To keep your container clean after use, wipe out any residual scraps and spray it with a vinegar and water solution (if needed). Let the pail dry before lining it with newspaper or a paper bag.

For more information about organic waste recycling, visit the California Department of Resources Recycling and Recovery (CalRecycle) website at www.calrecycle.ca.gov/organics/slcp/

Container Color Transition

California regulations under State Senate Bill (SB) 1383 require collection containers to be uniform across the state by 2036. In the City of California City, the new cart color scheme will be as follows: recycling carts will have a blue lid, organic waste carts will have a green lid, and trash carts will have a black lid. While new carts will be delivered in this color scheme, existing carts will be transitioned gradually to minimize service disruptions. Make sure to check the lid or label for instructions on how to use your carts correctly and avoid contamination.

Holidays

WM observes the following holidays. When your collection day falls on or after one of these holidays, your collection will be delayed by one day that week only. Visit home.wm.com/california-city for a collection calendar.

- New Year's Day (January 1st)
- Memorial Day (last Monday in May)
- Independence Day (July 4th)
- Labor Day (first Monday in September)
- Thanksgiving Day (fourth Thursday in November)
- Christmas Day (December 25th)



Recycling

- Your dark gray cart with a blue lid is for recycling collection.
Place the following items loose in your cart, do not bag your recyclables.



Plastic Bottles
& Containers



Food & Beverage
Cans



Glass Bottles
& Containers



Paper



Flattened Cardboard
& Paperboard



Do Not Include:

Food or Liquids | Plastic Bags or Film | Foam Containers | Clothing, Furniture or Carpet
Batteries | Electronics | Hazardous Waste | Yard Waste

Place recyclables directly into your recycling cart - Don't bag your recycling materials.

Organic Waste - Weekly service begins the week of September 30

- Your dark gray cart with a green lid is for organic waste collection.
You may use a paper bag, a compostable bag that meets ASTM D6400 standards or place organic waste loosely in the cart.



Food Waste



Yard Waste



Produce



Food Soiled Paper,
Coffee Filters
& Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:

Plastic Bags or Film | Serveware/Utensils | Plastic Containers | Foam Containers | Fats, Oils, or Greases
Hazardous Waste

Trash

- Your dark gray cart with a black lid is for trash collection.



Foam Cups &
Containers



Plastic Bags & Film



Garden
Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Diapers



Pet Waste



Clothing & Textiles



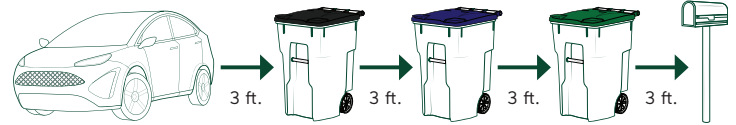
Do Not Include:

Food Waste | Recyclables | Hazardous Waste | Electronics |
Batteries, Tires or Paint | Flammable Material



Cart Service Reminders

1. Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body. Trash, organics, and recyclables left outside the carts will not be collected.
2. Place your carts at the curb by 6 a.m. on collection day. Emptied carts should be removed from curbside following service.
3. Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.



ADDITIONAL SERVICES

Residential Drop Off Facility

We are excited to announce that our yard has moved to a new location!

Our new address is 19201 Neuralia Rd, California City, CA 93505.

Residential customers with accounts in good standing can bring recyclables, bulky items, mattresses, appliances, wood waste, green waste, metal, household batteries, compact fluorescent light bulbs and E-waste to the Residential Drop Off Facility for free.

- One vehicle load of material per resident per week*.
- Household trash, commercial waste, propane or helium tanks, and hazardous waste are not accepted.
- Please make sure branches or wood waste are no longer than 4 feet.

Hours of operation: Monday - Friday from 8 a.m. - 11 a.m. and 11:30 a.m. - 4:30 p.m., and Saturday from 8 a.m. - 12 p.m., excluding holidays.

* If waste disposal needs are greater, residents may drop off household trash, appliances, bulky items, recyclables, electronic waste and green waste at the Mojave-Rosamond Landfill in Mojave for free.

Bulky Item Collection

Residents receive up to three (3) free bulky item pick-ups per year. Please contact WM Customer Service at (760) 463-6024 at least 48 hours in advance of your regular service day to schedule a pick-up.

- **Acceptable Bulky Items** — furniture (chair, mattress, sofa), appliances (dishwasher, microwave), electronic waste (TVs, computers, DVD players), tree branches and scrap wood.
- **Unacceptable Bulky Items** — household hazardous waste (such as paint, oil and batteries), spas, pianos, camper shells, items requiring more than two persons to safely handle.

Sharps Disposal

Safely dispose of your sharps using WM's Sharps Mail Back Program. Call (760) 463-6024 to order your no-cost kit. A second kit is available for a \$5 co-pay upon request. Limit two (2) per year. Acceptable items include personal sharps, lancets and needles. Non acceptable items include business sharps and medical waste.



Pay as You Throw Program

With our Pay as You Throw Program, you can reduce your service cost by moving to a smaller trash cart and recycling more. Contact WM Customer Service to exchange your 96-gallon trash cart for a smaller 64- or 35-gallon trash cart and receive up to a 20% discount on your monthly rate.

Additional Carts

Recycling – City of California City residential customers who regularly generate excess recyclables can request additional 96-gallon recycling carts for an additional charge.

Organic Waste – City of California City residential customers who regularly generate excess organic waste can request additional 64-gallon organic waste carts for an additional charge.

Trash – City of California City residential customers who regularly generate excess trash can request additional 96-gallon trash carts for an additional charge.

Household Hazardous Waste (HHW)

City of California City residents can dispose of household hazardous waste, such as batteries, sharps, household cleaners, pesticides, paint products, swimming pool chemicals and automotive fluids at the following County Special Waste Facilities:



Mojave

Mojave Special Waste Facility

17035 Finin Street (Southwest corner of Finin & Sabovich Streets on the Mojave Airport property)

Hours: 1st Saturday of every odd month (January, March, May, July, September, November) - 9 a.m. to noon

Ridgecrest

Ridgecrest Kern County Special Waste Facility

3301 W. Bowman Road at the Ridgecrest Landfill

Hours: 2nd & 4th Saturday of each month – 10 a.m. to 1 p.m.

Bakersfield

Metro Kern County Special Waste Facility

4951 Standard Street (Southwest corner of Standard and Foster Streets)

Hours: Tuesday –Saturday – 8 a.m. to 4 p.m.

One-Day Kern County Collection Events

For upcoming dates and locations, call Kern County Public Works at (661) 862-8900 or visit kerncountypublicworks.com.

ACCOUNT MANAGEMENT AND SPECIAL SERVICES

WM Invoices and Payments

You can conveniently and securely view and pay invoices online at wm.com or through the My WM Mobile App for your Apple or Android device. Payments can also be made by mail to P.O. Box 541008, Los Angeles, CA 90054-1008.

Walk-Out Service for Disabled Customers

WM offers a walk out service at no charge for qualified disabled customers with a single-family residence. To request this service, contact Customer Service at (760) 463-6024.

City of California City Residential Service Rates

In accordance with our new agreement with the City of California City, service rates have been updated as of July 1, 2024. Due to the timing of the City Council's approval, we were unable to incorporate these changes into your previous invoice. As such, a prorated charge will appear on your upcoming invoice. Rest assured that this additional charge is a one-time occurrence and we appreciate your understanding in this matter.

Residential Service Rates

Monthly Rate

Effective as of July 1, 2024 through June 30, 2025.

Standard Residential Three Cart Service	\$39.67/month
Additional trash cart (Weekly Service)	\$19.90/month
Additional recycling cart (Every Other Week Service)	\$19.90/month
Additional organics cart (Weekly Service)	\$19.90/month

Service Information

For more information, please visit home.wm.com/california-city.

Connect with WM

My WM Account: A My WM account makes it easy for you to pay your bills, set up autopay and paperless billing, view your service and holiday schedule, request services, and much more. Visit wm.com/mywm to get started.

My WM App: Manage your account or pay your bill on the go. Download the My WM App from the Google Play Store or the Apple App.

Live Chat: Chat with a Customer Service Representative at www.wm.com.

Local Website: Visit home.wm.com/california-city for the latest service information and to connect with WM Support.

