

Reminder: Cooled ashes must be bagged and discarded in the trash. Unbagged ashes will not be collected.



## Stay in the Know: Get Ready For Unexpected Events

Extreme weather, road maintenance, and other unexpected events can delay your driver. When it happens, WM will call, text, or email with same-day service updates.

Currently, many customers in the region have outdated contact information, which compromises the ability to deliver service alerts. WM asks residents to take proactive measures to enhance service, safety, and readiness.

WM will not use contact information to enroll customers in unsolicited services, Autopay programs, or attempt to sell data to third parties. Stay in the know. Update your contact information on **MyWM** app or at **wm.com**.



### WM's Commitment to Safety First

Serving your residence is our top priority. However, when inclement weather prevents us from safely reaching your home, we will work diligently to reschedule your service or find alternative solutions to protect our drivers, our trucks, and our communities. Please stay tuned for service updates and notifications regarding any unforeseen events this season.

### **Service Reminder**

Please set your carts out by 7 a.m. on your service day to ensure efficient collection. December 25 and January 1 are collection holidays, all services will be delayed by one day during those weeks.





# For a Safe and Happy New Year

At WM, we are dedicated to delivering reliable waste solutions while prioritizing the safety of our employees and communities. With your support, we can accomplish even more. Become a safety champion by only placing accepted materials in your trash carts and handling them properly for curbside pickup. With your help we can maintain safe operations throughout the year.

No all waste materials should go in your trash cart. Common household hazardous items, such as lithium batteries, fireworks, firearms, ammunition, gunpowder, and explosives, can be dangerous if tossed in your cart. For safe disposal, contact the facilities below to verify accepted items.

Where and how you place your carts is as important as what's inside them. Keep carts at least 3 feet apart from each other. Make sure lids are closed. Overfilled carts spill, littering streets and posing risks to pedestrians, animals, and the environment.

#### **Feather River Disposal Local Office**

1166 Industrial Way Quincy, CA 95971 Mon-Fri: 8 a.m. to 5 p.m. Closed: 12:30 to 1:30 p.m. for lunch

#### **Chester Lake Al. Transfer Station**

40 County Rd. 322 / Hwy. 36 & A-13 Chester, CA 96020 Summer Schedule (April - November) Fri-Tue: 9 a.m. to 5 p.m. Winter Schedule (December - March) Fri-Mon: 9 a.m. to 5 p.m. Closed: 12 to 1 p.m. for lunch

#### **East Quincy Transfer Station**

39 Abernethy Lane Quincy, CA 95971 Summer Schedule (April - November) Thu-Tue: 9 a.m. to 5 p.m. Winter Schedule (December - March) Fri-Mon: 9 a.m. to 5 p.m. Closed: 12 to 1 p.m. for lunch

#### **Greenville Transfer Station**

300 Greenville Dump Road Greenville, CA 95947 Summer Schedule (April - November) Thu-Tue: 9 a.m. to 4 p.m. Winter Schedule (December - March) Fri-Mon: 9 a.m. to 4:30 p.m. Closed: 12 to 1 p.m. for lunch

#### **LaPorte Transfer Station**

Port Wine Road La Porte, CA 95981 Summer Schedule (Starts Memorial Day) Sun: 9 a.m. to 4 p.m. Winter Schedule (Close by Labor Day) Closed: 12 to 12:30 p.m. for lunch

