# **City of Eastvale**

Residential Trash, Recycling, and Organics Newsletter





### Free Bulky Item Pick Up

Residents with curbside cart service may request the free pick up of household bulky items three (3) times in a calendar year. To schedule this service, please visit home.wm.com/eastvale or contact the WM Customer Care Center at least 24 hours in advance of your regular collection day.

• Residents may place up to six (6) bulky items or ten (10) 32-gallon bags of yard waste per bulky waste collection request.

• Bulky items can include couches, washers, dryers, refrigerators, and electronic waste.

• Items are to be placed curbside and will be collected on your regular collection day.

# Holidays

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day that week only.

New Year's Day | Independence Day | Labor Day Thanksgiving Day | Christmas Day



# Helpful Tips to Keep Your Organics Cart Clean and Reduce Potential Odors

• Add baking soda to the bottom of your empty cart. You can also sprinkle baking soda on top of the food waste in your cart to help absorb moisture and odors.



- Line your cart with yard waste or newspaper. This will help to absorb moisture and prevent food waste from sticking to the bottom of the cart.
- Store your cart in a cool, dry place, out of direct sunlight. This will help to prevent the food waste from spoiling and causing odors.
- Keep the lid closed when not in use. This will help to prevent pests from getting into your cart and spreading odors.
- Set out your cart every week, even if it's not full. This will help to prevent the food waste from decomposing and causing odors.
- Rinse your cart with a hose on your lawn if it needs cleaning. Rinse your cart out with the hose over a landscaped area to remove residue. Pour dirty water onto your lawn and not the street drain.

#### To Bag or Not To Bag?

**DO** bag your food scraps in paper bags. Paper bags make collecting and disposing of your food scraps easy because you can place them directly in your organics cart.

**DON'T** bag your food scraps in plastic bags, even if labeled as compostable or biodegradable. Plastic bags do not break down at the same rate as food scraps during composting and contaminate the compost.

**DON'T** bag your recyclables. Toss your clean and dry bottles, cans, paper and cardboard directly into your recycling container.





WM Customer Service
Chat: wm.com
Visit: home.wm.com/eastvale

# **Coming Soon SB 1383 Cart Monitoring and Enforcement**

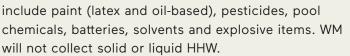
The State adopted Senate Bill 1383 (SB 1383) regulation requires that waste haulers enact an enforcement program that monitors recycling and organics carts for contamination. This program will assist in reducing contaminants, keeping organic waste streams clean, and ensuring the organic material collected can be processed and composted.

Contamination happens when you place the wrong material in the wrong cart. Contaminants can damage processing equipment, harm employees, and turn other recyclables and organics into trash. Only place accepted materials in your recycling and organics carts so they can be made into new products.

Contamination monitoring will be performed utilizing WM's Smart Truck® Technology. WM's Smart Truck® Technology will help comply with the SB 1383 requirements by photographing and recording the waste in the cart as it is being collected. If the Smart Truck finds

# **Household Hazardous** Waste (HHW)

HHW is any product labeled: toxic, poison, combustible, corrosive, flammable or irritant. HHW examples



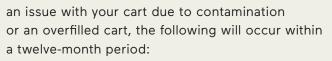
Please contact the Riverside County Waste Management Department at (800) 304-2226 or (951) 486-3200 or visit www.rcwaste.org/hhw, to learn about their HHW programs and collection facilities.

# **Create Your MY WM Profile!**

If you have not had a chance, visit wm.com/ mywm to create your online WM profile. Here, you can view and pay your



monthly waste bill, sign up for autopay, and set paperless billing preferences. Please also confirm your contact information and communication preferences are up to date. This ensures you receive the latest information regarding your collection services.



# **1st and 2nd Incident**

- Contaminated/Overfilled cart will be serviced
- A letter will be mailed to the service address informing that the subsequent incidents may be charged a contamination for the 3rd and subsequent incidents

#### **3rd and Subsequent Incidents**

- Contaminated cart will be serviced and may be charged a contamination fee
- Letter will contain photographic documentation of contaminated/overfilled cart

If you have questions or concerns about which bin to properly dispose of a particular item, please visit home.wm.com/eastvale or contact the WM Customer Care Center.

# **Sharps Collection Program**

To order a sharps container, please call the WM Customer Care Center, and one will be delivered to your home. Once the container has been filled, simply place it in the mail-back box and give it to your mail carrier. Residents are limited to one (1) container at no



additional charge per year. Only one sharps container can be requested at a time. Additional refills for the kit are available at a nominal cost.

#### **Backyard Service**

WM provides gualified disabled cart customers with backyard service at no additional charge. Drivers will assist by taking carts to the curbside for service and return the carts to their designated location. To learn more and find out if you are eligible to subscribe, please contact the WM Customer Care Center.

#### Need another cart?

Additional trash, recycle, and organic waste carts are available for a nominal fee. Residents with a cracked or broken trash, recycle, or organic waste cart are eligible for a free replacement.









# Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

#### What Goes in the Organics Container:



Food Waste

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Meat, Fish & Poultry



Dairy



Produce

Bread, Pasta, Rice,

Grains, Coffee Grounds



Food Soiled Paper, Coffee Filters & Tea Bags



Do Not Include: Plastic Bags or Film Serveware/Utensils Plastic Containers Foam Containers Hazardous Waste Fats, Oils, or Greases



**Do Not Include:** Food or Liquids Plastic Bags or Film Foam Containers Clothing, Furniture or Carpet Batteries Electronics Hazardous Waste Yard Waste



Do Not Include: Food Waste Recyclables Hazardous Waste Electronics Batteries, Tires or Paint Flammable Material



# What Goes in the Recycling Container:

To reduce odor, put food waste in a paper bag.

Place organics materials directly into your organics cart -





**Glass Bottles & Containers** 



Paper



Flattened Cardboard & Paperboard

Place recyclables directly into your recycling cart -

#### What Goes in the Trash Container:

Don't bag your recycling materials.



Foam Cups & Containers



**Plastic Bags & Film** 



**Garden Hose** 





**Broken Ceramic Dishes & Pots** 



Pet Waste



Candy, Snack & **Food Wrappers** 



**Clothing & Textiles** 





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