



Important Service Information

Dear Valued Waste Management Customer,

This letter is to provide you with advanced notice that an organics container and kitchen food waste pail will be delivered to your property by the end of the year. Due to the new California recycling law, Senate Bill 1383, the City of Irvine, along with every jurisdiction in the State of California, is required to implement an organic waste recycling program. All Irvine residents are required per local ordinance to separate their food waste from the trash and place it in the green organics container along with yard waste for composting.

You will be notified a week before container deliveries are scheduled for your community via the preferred communication method selected on your wm.com account. If you do not have a preference selected, an automatic voice message will be sent to the phone number associated with your account.

Once your organic service commences, the prorated amount for the basic three-cart service of \$19.70 per month and a one-time delivery charge of \$19.87 will be reflected on your January 2024 invoice. Please keep in mind this does not include pricing for additional trash and recycling containers, or if you have a discount on your account. For more information on the discounts offered, please refer to the WM service guide. Please contact WM for any questions regarding your bill.

Organic waste materials include:

- **Food scraps: meat, bones, dairy, fruit and vegetable scraps.**
- **Food-soiled paper: napkins, paper towels, uncoated cardboard and paper bags.**
- **Green waste: yard clippings, small branches, grass trimmings and leaves.**

Residents with home composting programs may continue to do so voluntarily. Please keep in mind, that a home composting program will not exempt you from participating in the established organic waste collection service to all residents. Per the State of California, there are no waivers or exemptions for single-family residential dwellings. More information can be found at home.wm.com/irvine.

What can you do?

To assist you with separating your in-home food waste, you may use the kitchen food waste pail provided. You may use brown paper bags, newspaper, or other food-soiled paper materials to line your kitchen food waste pail. **Plastic, compostable, or biodegradable collection bags are not allowed in the green-lid container and are not accepted by the composting facility.** If you do use such bags to store your organics prior to collection, we kindly ask that you discard the bags into the trash container as they would be considered contamination at the composting facility. Alternatively, food can be stored in the fridge or freezer and emptied directly into your curbside green container on collection day.

To help you better understand the new organic waste mandate, we have included the following with this letter:

1. **City of Irvine Organic Waste and Recycling Educational Flyer**
2. **Residential Service Guide**

We would like to thank you in advance for your readiness to comply with this State mandate. If you have questions, please feel free to contact WM via phone **(949) 642-1191**, email cslosangeles@wm.com or you can speak with a live agent through home.wm.com/irvine.

Sincerely,



WM of Orange County