

# City of Lancaster

## Residential Waste and Recycling Service Guide



### Proud to Service Lancaster

WM and the City of Lancaster are proud to present you with this updated service guide to your recycling, organic waste and trash collection services to comply with California State Senate Bill (SB) 1383. Services and rates are effective July 1, 2024.

### Residential Cart Service

Standard residential service includes one 64-gallon recycling cart, one 64-gallon organic waste (formerly green waste) cart, and one 96-gallon trash cart. Residents may have up to two recycling and /or two organics carts at no additional charge. Additional carts available for an additional charge. Please make sure to check the lid to confirm what goes in each container.

### Cart Service Reminders

1. Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body. Trash, organics, and recyclables left outside the carts will not be collected.
2. Place your carts at the curb by 6 a.m. on collection day. Emptied carts should be removed from curbside following service.
3. Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.

### Holiday Schedule

Waste collection does not occur on the following holidays:

**New Year's Day** | **Memorial Day** | **Independence Day**  
**Labor Day** | **Thanksgiving Day** | **Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

### Container Color Transition

SB 1383 requires collection containers to be uniform in color across the state by 2036. In the City of Lancaster, carts and bins will gradually transition to the new color scheme to minimize disruption to your service.

#### Recycling

Your green cart [Old] or dark gray cart with a blue lid [New] is for recycling collection. Place items in your cart loose, not bagged.



Old Color Scheme

New Color Scheme

#### Organic Waste

Your gray cart [Old] or dark gray cart with a green lid [New] is for organic waste collection. Place items in your cart loose, not bagged.



Old Color Scheme

New Color Scheme

#### Trash

Your blue cart [Old] or dark gray cart with a black lid [New] is for trash collection.



Old Color Scheme

New Color Scheme



# Organics | Recycling | Trash

## Right Materials - Right Container - Know Which Container to Use

### What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,  
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice & Grains



#### Do Not Include:

- Plastic or Compostable Bags
- Plastic Film
- Serveware/Utensils
- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases
- Batteries

Place organics materials directly into your organics cart - **To reduce odor, put food waste in a paper bag.**

### What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard  
& Paperboard



#### Do Not Include:

- Food or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet
- Batteries
- Electronics
- Hazardous Waste
- Yard Waste

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**

### What Goes in the Trash Container:



Foam Cups &  
Containers



Garden Hose



Broken Ceramic  
Dishes & Pots



Candy, Snack &  
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



#### Do Not Include:

- Food Waste
- Recyclables
- Hazardous Waste
- Electronics
- Batteries, Tires or Paint
- Flammable Material



## Additional Services

### Bulky Item Collection

Residential customers receive four (4) free bulky item pick-ups of up to four (4) items each, per year at no additional charge. Additional pick-ups or additional items can be collected for an additional charge. You can schedule a bulky item pickup on the WM website, through the WM Mobile App for your Apple or Android device, or by calling Customer Service at least 48 hours in advance of your regular service day.

- **Acceptable Bulky Items** — furniture such as chairs, mattresses (wrapped), sofas; appliances such as dishwashers, microwaves; electronic waste such as TVs, computers, DVD players; tree branches and scrap wood (must be cut and bundled).
- **Non-acceptable Bulky Items** — household hazardous waste such as paint, oil and batteries, spas, pianos, camper shells, and items requiring more than two persons to safely handle.



### Fall Leaf Collection

During leaf season each year, residents can place additional bags of leaves for collection on their service day. Visit [home.wm.com/lancaster](http://home.wm.com/lancaster) for annual leaf season collection dates.

### Holiday Tree Collection

Real, unflocked trees will be collected and recycled on customers' regular service days during the first two weeks in January at no additional cost. Please remove all decorations including tinsel, lights, ornaments and tree stands. Trees can also be dropped off at the Lancaster Landfill & Recycling Center (600 E. Ave. F) during business hours.

### Household Hazardous Waste

The Antelope Valley Environmental Collection Center, located at 1200 W. City Ranch Road in Palmdale, is open on the 1st and 3rd Saturday of each month, from 9 a.m. until 3 p.m., for residents to dispose of household hazardous waste at no cost. Acceptable items include: paint, oil, batteries, CFL bulbs, TVs, monitors, computers and printers. Non-acceptable items include commercial or industrial hazardous waste.



### Sharps

Residents can safely dispose of their sharps using WM's Sharps Mail Back Program. Contact Customer Service at (661) 947-7197 to order your no cost kit. A second kit is available for a \$5.00 co-pay upon request. Limit two (2) per year. Acceptable items include needles, lancets, and other sharps.



### Landfill E-Vouchers

Residents with accounts in good standing receive two (2) visits to the Lancaster Landfill & Recycling Center (600 E. Ave F) per year for trash disposal. Vouchers are paperless and are added electronically to each account on July 1. The vouchers are valid for a period of twelve months. To redeem, residents will need to provide identification matching the account holder information at the landfill scale house. If someone will be using the voucher on a resident's behalf, the account holder must call Customer Service at (661) 947-7197 ahead of visit and provide the full name of the person approved to use their voucher so the account can be noted. The approved person using the voucher must show ID at the landfill to ensure it matches what was noted on the account. Acceptable materials for landfill visits include household trash, bulky items and/or green waste not to exceed one (1) ton or 2,000 lbs. per load. Non-acceptable items include commercial, industrial, or household hazardous waste.



### Keep Batteries Out of Recycling and Waste Carts. Here's why.

Batteries pose a safety hazard for our workers as they can cause fires in our trucks and recycling facilities. Never dispose of batteries in your waste or recycling carts. Please drop off your batteries at the Antelope Valley Environmental Collection Center, located at 1200 W. City Ranch Road, Palmdale, Ca. The Center is open on the first (1st) and third (3rd) Saturday of each month from 9 a.m. to 3 p.m.



## Account Management and Billing

### Property Tax Assessment for Standard Collection Services

Charges for standard residential cart collection services appear as an assessment on secured Los Angeles County property tax bills for enrolled single-family residential parcels in the City of Lancaster. Charges for the 2024-2025 property tax year will cover services provided between July 1, 2024 through June 30, 2025.

**For more information about this process, please contact the City of Lancaster at (661) 723-5897.**

## New Accounts and Additional Service

### New Accounts

Single residential parcels are enrolled in the solid waste tax assessment once per year in July for each subsequent fiscal year. For new services starting after this enrollment period, customers will need to establish an account directly with WM. Customers will be invoiced for services until their parcel has been enrolled by the City of Lancaster for assessment through their secured Los Angeles County property tax bills.

### Senior Discount

WM offers a reduced monthly service charge for qualified senior citizens, 62 or over, with a single family residence. To apply, please download an application from [home.wm.com/Lancaster](http://home.wm.com/Lancaster) or contact Customer Service at (661) 947-7197. Qualified Seniors must be enrolled in the program to obtain the discount. Seniors currently enrolled in the Senior Discount program will be billed at the Senior Citizen Discount rate directly on their Property Tax Bills for 2024-2025.

### Additional Services

For services in addition to the Standard Residential Service, such as additional carts, additional bulky item collections and contamination charges, customer will need to subscribe directly with WM and WM will continue to directly invoice customers.

### Account Management

You can conveniently and securely manage your My WM account on WM's website, [wm.com](http://wm.com) or [home.wm.com/Lancaster](http://home.wm.com/Lancaster), or through the My WM mobile app for your Apple or Android device. Make sure your contact information is correct on My WM for important service reminders.

## Monthly Residential Service Rates

Service rates\* are effective July 1, 2024 through June 30, 2025

Service	Rate
Standard Service	\$40.22 Per Month
Senior Discount	\$31.27 Per Month
Additional Recycling Cart	\$18.69 Per Month
Additional Organics Cart	\$18.69 Per Month
Additional Trash Cart	\$22.44 Per Month
Additional Bulky Item	\$28.05 Per Month
Extra Bag Pickup	\$4.78 per bag
Contamination Fee (Recycling and Organics)	\$28.05 Per Instance

\* Listed rates are for the most common services. For a complete list of rates, visit [home.wm.com/Lancaster](http://home.wm.com/Lancaster)

\* Standard services include one 96-gallon trash, one 64-gallon recycling, and one 64-gallon organics cart. Residents may have up to two recycling and organics carts at no additional charge.

\*\*Does not include AB 939 Integrated WM Regulatory Fees

