

SB 1383: NEW STATEWIDE MANDATORY ORGANIC WASTE COLLECTION CONTINUED

Will my cart color change?

Part of SB 1383 requires waste carts to have a uniform color across the state.

All single-family homes with individual cart service will receive new SB 1383 compliant carts by Jan. 1, 2036. See below to determine which materials go in your new carts.

What Goes in the Organics Cart:

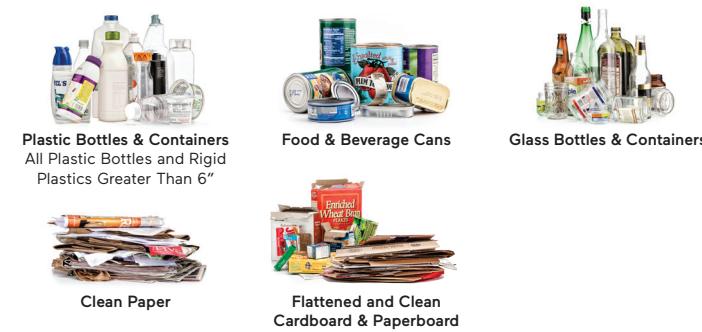


Place organic materials directly into your organics cart - To reduce odor, put food waste in a paper bag.



Do Not Include:
Plastic Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

What Goes in the Recycling Cart:



Place recyclables directly into your recycling cart - Don't bag your recycling materials.



Do Not Include:
Food or Liquids
Plastic Bags or Film
Plastic Food Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

What Goes in the Trash Cart:



Do Not Include:
Organics or Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material

FREE Kitchen Pails & Tips for your Green Cart!



Beginning last year, residents of the **Santa Maria and Lompoc Valleys began adding food scraps and food-soiled paper along with yard waste, to their green cart.** Everything in the green cart is now composted at a commercial composting facility and then used in local agriculture.

FREE kitchen pails provided by the County **are now available** to all residents of the unincorporated Santa Maria and Lompoc Valleys. Kitchen pails are an easy way to collect organic waste at

home without running to the green cart after every meal. Kitchen pails are available for pickup from the Santa Barbara County Public Works Office at 620 West Foster Road during regular business hours (Monday-Friday; 8 a.m.-12 p.m. & 1 p.m.-5 p.m.).

Tips and Tricks

- Wrap wet food scraps in newspaper or use paper bags to deposit food scraps into your green cart.
- Store food scraps in your fridge/freezer during the week and take out closer to collection day.
- Cover food scraps with yard waste inside your green cart.
- Clean your kitchen pail and green cart regularly. Kitchen pails are dishwasher safe!



If you compost your organics where you live, please don't stop!

You can use your green cart for the organic waste you cannot compost at home, such as meat or dairy which can be safely composted in a commercial facility instead. The County sells Earth Machine backyard composting bins at a discounted price of \$55 at the same Public Works Office described above.



SANTA BARBARA COUNTY
Innovative Environmental Solutions



Question?

Call us at **(805) 882-3618** or visit us online at **www.LessIsMore.org/organics.**



WM Health Sanitation Services
1850 W. Betteravia Road
Santa Maria CA 93455

Santa Barbara County
Santa Maria & Lompoc Areas

2023 Residential Waste, Recycling and Organics Service Guide



Important Information About Changes to Your Waste, Recycling and Organics Services.



Dear Santa Maria Valley and Lompoc Valley Area Residents,

Starting July 1, 2023, WM is proud to continue providing Santa Barbara County with reliable waste, recycling and organics collection services. We are excited to serve you and look forward to keeping your community as clean and green as possible!

We appreciate your continued patience as we transition to a compliant collection program under new State laws. This Residential Service Guide includes information related to your new residential waste and recycling services, including organic waste collection, for Santa Barbara County residential customers to be in compliance with Senate Bill 1383 (SB 1383).

Trash, Recycling and Organics Collection

Residents are required to source-separate their trash, recycling and organics, including green waste and food scraps. All single-family homes with weekly trash and organics service and bi-weekly recycling service receive the following:

One (1) 90-gallon trash cart

One (1) 90-gallon recycling cart

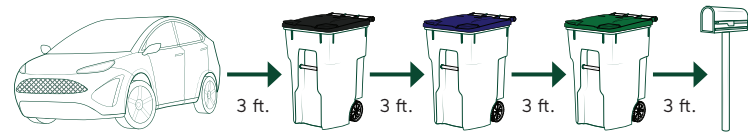
One (1) 90-gallon organics cart

Additional, Smaller or Replacement Carts

Additional trash and yard waste carts are available for a nominal fee. Additional recycling carts are available at no charge. Residents with a cracked or broken trash, recycling or organic waste cart are eligible for a free replacement. Smaller trash carts are also available if you generate less garbage and want to save money. Contact the WM Customer Care Center at (805) 922-2121 to order an additional cart, swap a larger cart for a smaller one or to have a broken cart replaced.

Proper Cart Placement

Please place the wheels of each cart toward your house and your carts at least three (3) feet apart and three (3) feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to safely lift and empty your carts.



- Place all trash, recyclables, and organics material in the appropriate containers and make sure that the cart lid is closed.
- Any trash, recyclables and organics outside the cart will only be collected if bagged with appropriate bag tags, available for an additional fee.
- Have your carts at the curb the night before or no later than 6 a.m. on your collection day.

RATES AND SERVICES

2023-24 Rates

Effective July 1, 2023, your new residential rate for the standard 90-gallon three cart service will be \$41.72 per month in the Santa Maria area and \$41.47 in the Lompoc area. Your rate may be lower if you have a smaller trash container. The new residential rate includes the programs outlined in this Residential Guide, and SB 1383 compliant organics collection.

Bulky Item Collection

Residents with curbside cart service may request free pickup of bulky household items four (4) times in a calendar year. Additional bulky item pickups are available at a nominal cost. Please contact the WM Customer Care Center at (805) 922-2121 at least five (5) days before your regular collection day to schedule a pickup.

Residents may place up to five (5) items or boxes per pickup. Items are to be placed curbside and are collected on your regular collection day.

Eligible items include:

- Universal Waste, E-waste and Bulky Waste (couches, mattresses, washers, dryers or refrigerators, mattresses, box springs, sofas, chairs, etc.)
- Bagged, bundled or containerized Green Waste

The following items will **not** be accepted as bulky items: car bodies, construction and demolition waste, tires, hazardous waste or any other oversized items that two persons cannot handle.

For a complete list of acceptable bulky items, please visit

Lompoc Valley - [home.wm.com/lompoc-valley](https://www.wm.com/lompoc-valley)

Santa Maria Valley - [home.wm.com/santa-maria-valley](https://www.wm.com/santa-maria-valley)

Sharps Collection

To order a sharps container, please call the WM Customer Care Center at (805) 922-2121, and one will be delivered to your home. Once the container has been filled, please place it in the mail-back box and give it to your mail carrier. Only one sharps container can be requested at a time.

Used Motor Oil and Used Oil Filter Collection

Please do NOT place used oil or filters in your curbside cart. Residents may dispose of used motor oil and filters for free during regular business hours at either our Santa Maria or Buellton ABOP facilities.

Santa Maria: 1850 Betteravia Rd., Santa Maria. Please call (805) 922-9092 for business hours.

Buellton: 97 Commerce Drive, Buellton. Please call (805) 688-7456 for business hours.

Household Hazardous Waste

For Household Hazardous Waste (HHW) disposal options, please visit the County's LessIsMore website <https://lessismore.org/hhw>. HHW is any solid or liquid product labeled toxic, poisonous, combustible, flammable or irritant. Examples include paint (latex and oil-based), pesticides, pool chemicals, batteries, solvents or explosives.

Holiday Tree Collection

WM will collect and recycle holiday trees Dec. 26 through the end of the second Saturday in January. Trees will be collected curbside, adjacent to your carts.

- Trees must be removed from stands.
- Larger trees should be cut to 6-foot lengths or shorter.
- Please remove all tinsel, ornaments, lights and flocking from trees to allow for proper recycling.

Curbside | Carry-Out Service

WM provides a carry-out service free of charge for qualifying customers. Drivers will assist by taking carts out to the curb for service and return them to their designated location.

To learn more and find out if you are eligible to subscribe to this service, please contact the WM Customer Care Center at (805) 922-2121.

Temporary Bin & Roll-Off Service

Large bins and roll-offs are available for rent to help you dispose of waste from home remodeling, landscaping, roofing or other big household projects. For rates and additional information, please call the WM Customer Care Center at (805) 922-2121.

Additional Service Offerings

WM also provides the following services to Santa Barbara County residents:

Battery Collection, Document Shredding, Manure Collection

Holidays

WM observes the holidays listed below. When your collection day falls on or after one of these holidays, your collection will be delayed by one day that week only.

New Year's Day | MLK Day | Memorial Day | Independence Day | Labor Day

Thanksgiving Day | Christmas Day

Check out the County's website www.LessIsMore.org and social media, WM bill inserts and the local WM website [home.wm.com/lompoc-valley](https://www.wm.com/lompoc-valley) or [home.wm.com/santa-maria-valley](https://www.wm.com/santa-maria-valley) for more information on these and other programs available to you.

Para encontrar esta guía de servicio en español, por favor visite [home.wm.com/lompoc-valley](https://www.wm.com/lompoc-valley) o [home.wm.com/santa-maria-valley](https://www.wm.com/santa-maria-valley).

CUSTOMER SERVICE

Do More with My WM

Powerful My WM online capabilities are available to help you manage your service online. Pay your bill online, sign up for paperless billing, chat with an agent, view your pickup schedule, and more by signing up for your account today. Visit [wm.com/us/en/user/register](https://www.wm.com/us/en/user/register) or scan the QR code.

Access all the functionality of your My WM account on your phone via the My WM app available for either iOS (iTunes App Store) and Android (Google Play) phones.

Phone: WM Customer Care Center (805) 922-2121

Monday – Friday 8 a.m. to 5 p.m.

Saturday 8 a.m. to noon

Local website: Lompoc Valley - [home.wm.com/lompoc-valley](https://www.wm.com/lompoc-valley)

Santa Maria Valley - [home.wm.com/santa-maria-valley](https://www.wm.com/santa-maria-valley)

SB 1383: NEW STATEWIDE MANDATORY ORGANIC WASTE COLLECTION

Effective Jan. 1, 2022, all California businesses, multifamily complexes, and residences are required to separate organic waste from trash and subscribe to an organics collection program per State law SB 1383. Organics consist of food scraps, compostable food-soiled paper, and yard waste. SB 1383 was passed to divert more food waste and yard trimmings from our landfills to further reduce greenhouse gas emissions and slow climate change. For more information, visit the County website www.LessIsMore.org/organics.

SB 1383 also requires that carts be monitored for contamination and that an education and enforcement program be in place to help residents recycle properly. Contamination occurs when you place non-acceptable items in the wrong cart. Contaminants can ruin an entire load of organics or recyclables and prevent these materials from going on to have a second life. The WM Smart TruckSM Program will help your community comply with this part of SB 1383.

What is the WM Smart TruckSM Program?

WM trucks are fitted with cameras to capture footage of your carts as they are emptied. You will receive a notice if non-acceptable items are identified in your trash, recycling, or organics cart, or if any of your carts are overfilled and the lid does not close, along with education on how to properly use each cart. If contamination or overages become excessive, fees may apply.

