

Services & Information

FREE WASTE ASSESSMENT - CALL (800) 321-8226

Determine the most cost-effective solid waste management options with a free on-site assessment from WM. Select right-size containers for trash, recycling & organics to save your business money.



MANAGE YOUR ACCOUNT ONLINE OR WITH THE MYWM APP

- Make payments, enroll in AutoPay or paperless billing
- Check your next scheduled service day and get service updates for holidays & severe weather interruptions
- Contact customer service



Visit wm.com/mywm to register.

RECYCLING TIPS IN AN APP

For iOS and Android, What Goes Where App is Monterey County's guide to help you determine how to recycle everyday materials. Plastic containers, pizza boxes, coffee cups, bags, paint – the app will guide you to curbside programs and nearby drop-off locations to maximize reuse and recycling options. Play the What Goes Where Sorting Game to learn how to separate materials in your carts! Download the app or visit WhatGoesWhere.info for more information.



BUSINESS HAZARDOUS WASTE

Hazardous waste is any product labeled toxic, poison, corrosive, flammable, combustible or irritant. Safely dispose of your business hazardous waste.



North/South County and Salinas Valley customers:

www.salinasvalleyrecycles.org or call 831-775-3000

Castroville and Unincorporated Peninsula customers:

www.regenmonterey.org or call 831-384-5313

MANDATORY ORGANICS SERVICE

Effective January 1, 2022, all California businesses, multifamily complexes and residences are required to sort food scraps and yard debris from trash and recycling, and subscribe to organics collection service per state law SB 1383. Call WM at 800-321-8226 to subscribe to organics service.



OVERAGE & CONTAMINATION CHARGES

To avoid additional charges, keep your recycle and organics containers clear of contamination and ensure lids on all containers are closed.



SERVICE AND BILLING RELATED QUESTIONS

WM Customer Service
(800) 321-8226
business.wm.com/monterey-county
wmservice@wm.com



11240 Commercial Pkwy.
Castroville, CA 95012

Monterey County Business & Multifamily Recycling Services



RECYCLING ONLY



TRASH ONLY



YARD WASTE &
FOOD WASTE

CONTAMINATION AND OVERAGE RATES APPLY

Cart and Bin Set Out Regulations

- Carts or bins may not be placed curbside earlier than 6:00 a.m. the day before the regular collection day.
- Carts must be retrieved and placed on private property and out of view from the street no later than midnight on your scheduled collection day.
- Holiday Schedule: New Year's Day, Fourth of July, Thanksgiving Day, Christmas Day. When a holiday lands on regular collection day, collection will be one day later for rest of the week.

Para obtener esta información en español, llame al (800) 321-8226.



TRASH



Make sure cart lid can close.
Overfilled carts may result in surcharge.



RECYCLE



Please empty all containers prior to recycling.
No plastic bags - may result in a surcharge.



YARD WASTE

No loose plastic bags.
Surcharges may apply for contamination.



Snack & Chip Bags,
Candy Wrappers



Broken Ceramic & Dishes
(Please Wrap)



Bundled Plastic Bags
& Films



Glass Bottles & Jars
(Even Broken)



All Metal Beverage & Food
Cans, Aerosol Cans



Empty Plastic Bottles
& Rigid Plastic Containers
#1, #2 & #5 Plastics Only



Grass, Weeds, Green Plants, Tree Limbs, Wood Chips, Dead Plants,
Brush, Garden Trimmings, Leaves



Food-soiled paper



Polystyrene Foam &
Packaging



Hoses, Cords & Wire



Office Paper, Magazines,
Newspaper,
Cardboard, Junk Mail



Food Boxes,
Paper Egg Cartons



Shredded Paper
(Must be bagged in
Clear Bag)



NO DIRT, ROCK, SOD, PALM FRONDS, CACTI, ICE PLANT OR SUCCULENTS



Beverage Boxes &
Pouches
(Multi-material
Packaging)



Plastic Utensils, Plastic
Straws & Cup Lids



Disposable Gloves, Hairnets,
Clothing (Donate Clothing if
Gently Used)



Clean Aluminum Pans & Foil



Large Plastic Tubs



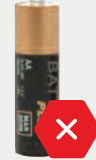
Do Not Bag
Recyclables



Unpackaged Food Scraps Such As: Fruits, Vegetables,
Grains & Bread, Eggshells, Cooked Meat & Bones, Plate Scrapings



Two-yard bin offered in
some areas.



CALIFORNIA MANDATORY COMMERCIAL RECYCLING

California law requires certain commercial businesses and multifamily properties to have recycling collection services. Please review these mandates and contact Waste Management to determine if your business is required to recycle. We can help you create a recycling program.

RECYCLING (AB341 Chapter 476, Statutes of 2011)

- Businesses that generate at least **four (4) cubic yards of solid waste per week** and multi-family properties with five units or more are required to recycle.

You can sign up for recycling and organics collection services from WM to meet California's mandatory recycling requirements.
Call WM at (800) 321-8226 for a free waste assessment.

MANDATORY ORGANICS RECYCLING (SB1383)

Effective January 1, 2022, all California businesses, multifamily complexes and residences are required to sort food scraps and yard debris from trash and recycling, and subscribe to organics collection service per State law SB 1383. For more information, visit California Department of Resources Recycling and Recovery (CalRecycle) website at www.calrecycle.ca.gov/organics/slcp/ Enforcement of law begins January 1, 2024.