

City of Ridgecrest

Residential Waste and Recycling Service Guide



Proud to Serve Ridgecrest

WM and the City of Ridgecrest are proud to present you with this updated service guide to your recycling, organic waste, and trash collection services to comply with California State Senate Bill (SB) 1383. Services and rates are effective July 1, 2024.

Residential Cart Service

Standard residential service includes the following:

- One 96-gallon recycling cart (serviced every other week)
- One 96-gallon trash collection cart (serviced every other week)
- One 35-gallon organic waste cart (serviced weekly)

WM offers three sizes of trash carts providing residents with the ability to utilize the right size for their household and save by producing less trash waste. Residents may receive up to (2) two recycling and (2) two organics carts included in the standard service rate.

Kitchen To Cart



Step 1: Layer pail with newspaper or line with a paper bag or approved compostable bag. Fill your container with acceptable organic waste.



Step 2: Empty pail into organics cart.



Step 3: Rinse pail and spray with vinegar solution, let it dry and line with newspaper or paper bag.

For more information about the law, visit California Department of Resources Recycling and Recovery (CalRecycle) website at www.calrecycle.ca.gov/organics/slcp/

Container Color Transition

California State Senate Bill (SB) 1383 requires collection containers to be uniform in color across the state by 2036. In the City of Ridgecrest, carts will be gradually transitioned to the new color scheme—recycling containers will have a blue lid, organic waste carts will have a green lid, and trash containers will have a black lid. We will make these changes gradually to minimize disruption to your service. Make sure you check the lid or label for instructions on how to use the container correctly and avoid contamination.



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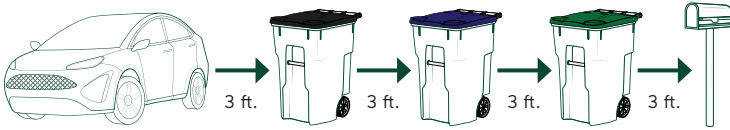
Holidays

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day that week only.

- New Year's Day (January 1st)
- Labor Day (first Monday in September)
- Memorial Day (last Monday in May)
- Thanksgiving Day (fourth Thursday in November)
- Independence Day (July 4th)
- Christmas Day (December 25th)

Cart Service Reminders

1. Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body. Trash, organics, and recyclables left outside the carts will not be collected.
2. Place your carts at the curb by 6 a.m. on collection day. Emptied carts should be removed from curbside following service.
3. Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.



ADDITIONAL SERVICES

Bulky Item Collection

Each residential customer is entitled to up to three (3) free bulky item pick-ups with the maximum of 3 cubic yards or one bulky item per pick up, per year at no additional charge. Additional pick-ups or additional items can be collected for a fee. You can schedule a bulky item pickup on the WM website, through the WM Mobile App for your Apple or Android device, or by calling Customer Service at (760) 463-6024 at least 48 hours in advance of your regular service day.

- **Acceptable Bulky Items** — furniture (chair, mattress, sofa), appliances (dishwasher, microwave), electronic waste (TVs, computers, DVD players), tree branches and scrap wood.
- **Unacceptable Bulky Items** — household hazardous waste (such as paint, oil and batteries), spas, pianos, camper shells, items requiring more than two persons to safely handle.

Holiday Tree Collection

Ridgecrest customers can recycle real and unflocked trees and wreaths during the first two service days following December 25 at no additional cost! Just place them at the curb on your service day. Trees longer than six (6) feet must be cut in half. Please remove all decorations including tinsel, lights, ornaments, and tree stands.

Additional Carts

Recycling – Residents who regularly generate excess recyclables can request one additional 96-gallon recycling cart at no additional charge. Additional recycling carts are available for a monthly charge.

Organic Waste – Residents who generate excess organic waste can request a larger 64-gallon organic waste cart or one additional 35-gallon cart at no additional charge. Additional organic waste carts are available for a monthly charge.

Trash – Residents who regularly generate excess trash can request additional 96-gallon trash carts for a monthly charge.

Sharps

Residents can safely dispose of their sharps using WM's Sharps Mail Back Program. Contact Customer Service at (760) 463-6024 to order your kit.

Drop offs can be made at the Ridgecrest Special Waste Facility on the second (2nd) and fourth (4th) Saturday of each month from 10 a.m. to 1 p.m. Visit www.kernpublicworks.com/services/solid-waste/hazardous-waste/residential-hazardous-waste for more information.

Household Hazardous Waste

Ridgecrest residents can dispose of household hazardous waste, such as household cleaners, pesticides, paint products, swimming pool chemicals and automotive fluids at the following County Special Waste Facility:

Ridgecrest Kern County Special Waste Facility

3301 W. Bowman Road at the Ridgecrest Landfill

Hours: 2nd & 4th Saturday of each month – 10 a.m. to 1

p.m. Closed: New Year's Day, Easter Sunday, Fourth of July,

Thanksgiving Day, Christmas Day.

Community Recycling Bin & Soiled Waste Bin

The recycling bin and soiled waste bin are located inside the WM yard gates (237 County Line Rd) Monday - Friday from 7:00 am - 4:00 pm and outside the gates for access on the weekend. During the week, please check in with the office staff prior to dropping off. The recycling bin is designated for flattened cardboard, bottles, cans, glass and paper (please do not place recyclables in plastic bags) and the soiled waste bin is available for diapers and animal waste.

Keep Batteries Out of Recycling and Waste Carts. Here's why.

Batteries pose a safety hazard for our workers as they can cause fires in WM trucks and facilities. Never dispose of batteries in your carts. Please drop off your batteries at the Ridgecrest Kern County Special Waste Facility on the second (2nd) and fourth (4th) Saturday of each month from 10 a.m. to 1 p.m.



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Recycling | Organics | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Recycling Container:

- Your blue cart (old) or dark gray cart with a blue lid (new) is for recycling collection. Place the following items loose in your cart, do not bag your recyclables:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard & Paperboard



Old Color Scheme



New Color Scheme

Do Not Include:

Food or Liquids, Plastic Bags or Film, Foam Containers, Clothing, Furniture or Carpet, Batteries, Electronics, Hazardous Waste, Yard Waste

What Goes in the Organics Container:

- Your dark gray cart with a green lid will be for organic waste collection. You may use a paper or compostable bag that meets ASTM D6400 standards or place organic waste loosely in the cart.



Food Waste



Yard Waste



Produce



Dairy



Meat, Fish & Poultry



Food Soiled Paper, Paper Towels, Napkins, Coffee Filters



Bread, Pasta, Rice, Grains, Coffee Grounds



Shredded Paper



Pizza Boxes



New Color Scheme

Do Not Include:

Serveware/Utensils, Plastic Containers, Foam Containers, Hazardous Waste, Fats, Oils, or Greases, Batteries, Diapers or Pet Waste

What Goes in the Trash Container:

- Your green cart [Old], green cart with a black lid [Interim] or dark gray cart with a black lid [New] is for trash collection.



Foam Cups & Containers



Garden Hose



Broken Ceramic Dishes & Pots



Candy, Snack & Food Wrappers



Old Color Scheme



New Color Scheme



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles

Do Not Include:

Organics/Recyclables, Electronics, Batteries, Tires or Paint, Flammable Material, Needles

Sorting guide magnets are available for residents to pickup at City Hall and public outreach events.

ACCOUNT MANAGEMENT AND SPECIAL SERVICES

Invoices and Payments

Residential customers are billed for service on a quarterly basis. You can conveniently and securely view and pay invoices and manage your account on WM's website, home.wm.com/Ridgecrest, or through the My WM Mobile App for your Apple or Android device. Payments can also be made in person at Check Free Pay payment center locations (www.checkfreepay.com). These include Alvord St. Mini Mart, Walmart and One Stop Market. Make sure your contact information is correct on My WM for important service reminders.

Walk-Out Service for Disabled Customers

WM offers a walk out service at no charge for qualified disabled customers with a single-family residence. To request this service, contact Customer Service at (760) 463-6024.

Monthly Residential Service Rates

Service rates are effective July 1, 2024

Residential Service Rates

Monthly Rate

Standard Residential Service (35-Gallon Trash Cart)	\$22.66
Standard Residential Service (65-Gallon Trash Cart)	\$25.54
Standard Residential Service (95-Gallon Trash Cart)	\$28.34
Additional Trash Cart	\$13.27
Every Other Week Recycling Service (Up to Two Carts).....	INCLUDED
Weekly Organics Service (Up to Two Carts).....	INCLUDED
Additional Recycling or Organics Cart (3 or More Carts)	\$13.27

Other Residential Services Monthly Rate

Extra Bulky Item Collection (Beyond 3 Per Year)	\$31.68
Extra Appliance or Bulky Waste Item (Beyond 1 Item)	\$5.40
Extra Bulky Item Collection Volume (Per Cubic Yard, Beyond 3 Cubic Yards Per Event)	\$10.45
On Property Service (Except Seniors or Disabled)	\$52.62

Extra Can or Bag Service Monthly Rate

On Customer Service Day / Not On Customer Service Day	\$5.40 / \$10.45
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Temporary Bin Service Rates Monthly Rate

3 Cubic Yard Bin (Two Week Maximum)	\$197.98
Additional Pick Up	\$99.33



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