# SB 1383: NEW STATEWIDE MANDATORY ORGANIC WASTE COLLECTION CONTINUED

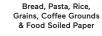
# SB 1383 Cart System

# What Goes in the Trash Cart:

















Broken Ceramic

Candy, Snack &

Foam Cups &

Containers

Do Not Include: Yard Waste Hazardous Waste

Batteries, Tires Or Paint

Flammable Material

Do Not Include:

Food or Liquids Plastic Bags or Film

Batteries Electronics

Yard Waste

Plastic Food Containers

Clothing, Furniture or Carpet

Fats, Oils, Or Greases

Glass Bottles & Containers

To reduce odor, put food waste in a paper bag. If you compost your organics at home, please don't stop! It's best to compost as locally as you can, plus you'll create a great soil amendment to use in your garden.

NOTE: Trash is sorted at the County's ReSource Center and food scraps and other organics are pulled out and transformed to energy and compost.

# What Goes in the Recycling Cart:





Flattened Cardboard & Paperboard

Place recyclables directly into your recycling cart -Don't bag your recycling materials.

\* Currently accept #1 and #2 plastic bottles and rigid #5 containers ONLY. Other plastics should go in the trash. #5 containers must be one-gallon size or larger.

#### Yard Waste Reminder

Your green cart should only contain yard waste like grass clippings, leaves, and branches. Please do not mix food scraps, palm fronds or succulents with your yard waste, as it interferes with our mulching process.









# **Always Recycle**











Food & Beverage Cans







Flattened Cardboard & **Paperboard** 













No Foam Cups & Containers

No Clothing, Furniture or Carpet No Hazardous Waste or Batteries

© 2023 WM Intellectual Property Holdings, LLC. The Recycle Right recycling education program was developed based upon national best practices. Please consult your local municipality for their acceptable materials and additional details of local programs, which may differ slightly.

No Loose Plastic Bags,

Recyclables in Plastic Bags, or Film

Empty recyclables directly into your cart



out Changes to d Organics Services.

About and Or

Important Information Your Waste, Recycling

# Santa Barbara County Santa Ynez Valley

2023 Residential Waste, Recycling and Organics Service Guide





# Dear Santa Ynez Valley Residents,

Effective July 1, 2023, WM is proud to continue providing Santa Barbara County with reliable waste, recycling and organics collection services under a whole new agreement. We are excited to continue serving you and look forward to keeping your community as clean and green as possible!

This Residential Service Guide includes service information for residential waste and recycling services, including organic waste collection, for Santa Barbara County residential customers to ensure compliance with Senate Bill 1383 (SB 1383).

# Weekly Trash, Biweekly Recycling and Organics Collection

Residents will be required to source-separate their trash, recycling and yard waste. Please continue to place food scraps into the trash. Each customer should have:

One (1) 90-gallon trash/mixed waste cart

One (1) 90-gallon recycling cart

One (1) 90-gallon yard waste cart

Santa Ynez customers who need yard waste service can receive a cart that will be collected biweekly; this container should only contain grass clippings, leaves and branches.

Food scraps will be collected in your trash cart and delivered to the County of Santa Barbara Public Works Department's ReSource Center. Items like food scraps and food soiled paper will be recovered and transformed into compost and clean energy.

#### Additional, Smaller or Replacement Carts

Additional trash and yard waste carts are available for a nominal fee. Additional recycling carts are available at no charge. Residents with a cracked or broken trash, recycling or organic waste cart are eligible for a free replacement. Smaller trash carts are also available if you generate less garbage and want to save money. Contact the WM Customer Care Center at (805) 922-2121 to order an additional cart, swap a larger cart for a smaller one or to have a broken cart replaced.

#### **Proper Cart Placement**

Please place the wheels of each cart toward your house and your carts at least three (3) feet apart and three (3) feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to safely lift and empty your carts.

- Place all trash, recyclables, and organics material in the appropriate containers and make sure that the cart lid is closed.
- Any trash, recyclables and yard waste outside the cart will only be collected if bagged with appropriate bag tags, available for an additional fee.
- Have your carts at the curb the night before or no later than 6 a.m. on your collection day.

#### RATES AND SERVICES

#### 2023-24 Rates

Effective July 1, 2023, your new residential rate for the standard 90-gallon three cart service will be \$54.77 per month in the Santa Ynez Valley area. Your rate may be lower if you have a smaller trash container. The new residential rate includes the programs outlined in this Residential Guide, and SB 1383 compliant organics collection.

#### **Bulky Item Collection**

Residents with curbside cart service may request free pickup of bulky household items four (4) times in a calendar year. Additional bulky item pickups are available at a nominal cost. Please contact the WM Customer Care Center at (805) 922-2121 at least five (5) days before your regular collection day to schedule a pickup.

Residents may place up to five (5) items or boxes per pickup. Items are to be placed curbside and collected on your regular collection day.

# Eligible items include:

- Universal Waste, E-waste and Bulky Waste (couches, mattresses, washers, dryers or refrigerators, mattresses, box springs, sofas, chairs, etc.
- Bagged, bundled or containerized Yard waste

The following items will **not** be accepted as bulky items: car bodies, construction and demolition waste, tires, hazardous waste or any other oversized items that two persons cannot handle

For a complete list of acceptable bulky items, please visit home.wm.com/Santa-Ynez-Valley.

#### Sharps Collection

To order a sharps container, please call the WM Customer Care Center at (805) 922-2121, and one will be delivered to your home. Once the container has been filled, please place it in the mail-back box and give it to your mail carrier. Only one sharps container can be requested at a time.

#### **Used Motor Oil and Used Oil Filter Collection**

Please do NOT place used oil or filters in your curbside cart. Residents may dispose of used motor oil and filters for free during regular business hours at either our Santa Maria or Buellton ABOP facilities.

**Santa Maria:** 1850 Betteravia Rd., Santa Maria. Please call (805) 922-9092 for business hours.

Buellton: 97 Commerce Drive, Buellton. Please call (805) 688-7456 for business hours.

#### **Household Hazardous Waste**

For Household Hazardous Waste disposal options, please visit the County's LessIsMore website https://lessismore.org/hhw.

# **Holiday Tree Collection**

WM will collect and recycle holiday trees Dec. 26 through the end of the second Saturday in January. Trees will be collected curbside, adjacent to your carts.

- Trees must be removed from stands.
- Larger trees should be cut to 6-foot lengths or shorter.
- Please remove all tinsel, ornaments, lights and flocking from trees to allow for proper recycling.

### **Curbside | Carry-Out Service**

WM provides a carry-out service free of charge for qualifying customers. Drivers will assist by taking carts out to the curb for service and return them to their designated location.

To learn more and find out if you are eligible to subscribe to this service, please contact the WM Customer Care Center at (805) 922-2121.

# Temporary Bin & Roll-Off Service

Large bins and roll-offs are available for rent to help you dispose of waste from home remodeling, landscaping, roofing or other big household projects. For rates and additional information, please call the WM Customer Care Center at (805) 922-2121.

#### **Additional Service Offerings**

WM also provides the following services to Santa Barbara County residents:

Battery Collection, Document Shredding, Manure Collection

Check out the County's website www.LessIsMore.org and social media, WM bill inserts and the local WM website home.wm.com/Santa-Ynez-Valley for more information on these and other programs available to you.

#### Holidays

WM observes the holidays listed below. When your collection day falls on or after one of these holidays, your collection will be delayed by one day that week only.

New Year's Day | MLK Day | Memorial Day | Independence Day | Labor Day

Thanksgiving Day | Christmas Day

For updates and additional information, please visit

# home.wm.com/Santa-Ynez-Valley

Para encontrar esta guía de servicio en español, por favor visite home.wm.com/Santa-Ynez-Valley

#### **CUSTOMER SERVICE**

# Do More with My WM

Powerful My WM online capabilities are available to help you manage your service online. Pay your bill online, sign up for paperless billing, chat with an agent, view your pickup schedule, and more by signing up for your account today.

Visit wm.com/us/en/user/register

or scan the QR code.

Access all the functionality of your My WM account on your phone via the My WM app available for either iOs (iTunes App Store) and Android (Google Play) phones.

Phone: WM Customer Care Center (805) 922-2121

Monday – Friday 8 a.m. to 5 p.m.

Saturday 8 a.m. to noon.

Local website: home.wm.com/Santa-Ynez-Valley

#### SB 1383: NEW STATEWIDE MANDATORY ORGANIC WASTE COLLECTION

Effective Jan. 1, 2022, all California businesses, multifamily complexes, and residences will be required to separate organic waste from trash and subscribe to an organics collection program per State law SB 1383. Organics consist of food scraps, compostable food-soiled paper, and yard waste. SB 1383 was passed to divert more food waste and yard trimmings from our landfills to further reduce greenhouse gas emissions and slow climate change. Residents in the Santa Ynez Valley should continue to place food scraps in their trash cart for sorting and processing at the County's ReSource Center. For more information, visit the County website www.LessIsMore.org/organics.

SB 1383 also requires that carts be monitored for contamination and that an education and enforcement program be in place to help residents recycle properly. Contamination occurs when you place non-acceptable items in the wrong cart. Contaminants can ruin an entire load of yard waste or recyclables and prevent these materials from going on to have a second life. WM Smart Truck<sup>SM</sup> Program will help your community comply with this part of the law.

# What is WM Smart Truck<sup>SM</sup> Program?

WM trucks are fitted with cameras to capture footage of your carts as they are emptied. You will receive a notice if non-acceptable items are identified in your trash, recycling, or yard waste cart, or if any of your carts are overfilled and the lid does not close, along with education on how to properly use each cart. If contamination or overages become excessive, fees may apply.

