

# City of Westlake Village

## Residential Waste and Recycling Service Guide



### Dear Residents of Westlake Village:

WM is proud to be your service provider. We look forward to providing you with courteous and dependable curbside collection and helping to keep Westlake Village, safe, clean, and green.

### New cart colors are coming

There is a new law in California, SB 1383, that requires carts to be uniform colors across the state by 2036. Carts are required to have gray bodies with different colored lids – green for organics, blue for recycling, and black for trash. This color scheme is different than what has been used in Westlake Village.

### When will my carts change?

WM has started rolling out carts with the new color scheme for residents that start new service, or that request cart replacements. For all other residents, **please continue to use your existing carts with the old color scheme until they are replaced**. WM is replacing carts gradually to minimize disruption to your community. We expect have to all carts replaced with the new color scheme by the end of March 2023.

### WM Carts and Service Information

- **Trash** - Gray cart w/black lid
- **Recycle** - Gray cart w/blue lid
- **Organic Waste** - Gray cart w/green lid



### Proper Cart Placement

Remember to place your carts at least three feet apart and three feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of each cart toward your house.

- Place all trash, recyclables, and organics material in the appropriate containers and make sure that the cart lid is closed.
- Any trash, recyclables, and organics outside the cart will not be collected.
- Have your carts at the curb the night before or no later than 6 a.m. on your collection day.

**Note:** Additional trash, recycle, and organic waste carts are available for a nominal fee. Residents with a cracked or broken trash, recycle, or organic waste cart are eligible for a free replacement. Contact WM Customer Service.

### What Goes in the Organics Cart:

Ensure food scraps are placed in a plastic bag or paper bag before placing in your organics cart.



FOOD WASTE & FOOD SOILED PAPER



YARD WASTE



PRODUCE



MEAT, FISH, & POULTRY



DAIRY



BREAD, PASTA, RICE, GRAINS, COFFEE GROUND, & FOOD SOILED PAPER



**DO NOT INCLUDE:**  
FATS, OILS, OR GREASES  
SERVEWARE/UTENSILS  
PLASTIC CONTAINERS  
FOAM CONTAINERS  
HAZARDOUS WASTE  
ELECTRONICS

### What Goes in the Recycling Cart:

Place recyclables directly into your recycling cart - Don't bag your recycling materials.



PLASTIC BOTTLES & CONTAINERS



FOOD & BEVERAGE CANS



GLASS BOTTLES & CONTAINERS



FOOD & BEVERAGE CARTONS



PAPER



FLATTENED CARDBOARD & PAPERBOARD



**DO NOT INCLUDE:**  
YARD WASTE  
FOOD OR LIQUIDS  
PLASTIC BAGS OR FILM  
FOAM CONTAINERS  
CLOTHING, FURNITURE OR CARPET  
BATTERIES  
ELECTRONICS  
HAZARDOUS WASTE

### What Goes in the Trash Cart:

Trash may be contained in plastic bags.



FOAM CUPS & CONTAINERS



GARDEN HOSE



BROKEN CERAMIC DISHES & POTS



CANDY, SNACK, & FOOD WRAPPERS



PLASTIC BAGS OR FILM



DIAPERS



PET WASTE



CLOTHING & TEXTILES



**DO NOT INCLUDE:**  
FOOD OR LIQUIDS  
RECYCLABLES  
YARD WASTE  
HAZARDOUS WASTE  
ELECTRONICS  
BATTERIES, TIRES, OR PAINT  
FLAMMABLE MATERIAL

# Food Waste Recycling Tips

There are easy things you can do to keep your food pail and organics cart odor and pest free:

## Indoors

- **Avoid placing liquids** inside your food pail
- **Cut up citrus or bell peppers** to keep smells away
- **Empty your food pail** every day, or every couple of days, into your organics cart
- **Line your food pail** with a plastic or paper bag or newspaper to reduce having to clean it out so often
- **Biodegradable or compostable bags** don't need to be used for storing food scraps
- **Sprinkle the inside with baking soda** to help absorb moisture and smells
- **Freeze or refrigerate** meat, fish, and dairy scraps before adding them your organics cart on collection day

## Outdoors

- **Place food waste** in a plastic or paper bag
- **Place your organics cart out on the curb** every week for service no matter how full it is to avoid pests and bugs
- **Rinse** your cart as needed

Visit the website to order a complimentary kitchen pail.



# Frequently Asked Questions



## What is organic waste?

Organic waste is any material that is biodegradable and comes from a plant or animal except for pet waste. Pet waste should be discarded in your trash cart. Organic waste consists of food scraps, food-soiled paper, and yard waste.

## Why is it important to recycle my organic waste and what is SB 1383?

SB 1383 went into effect January 1, 2022, and requires all California businesses, multifamily complexes, and residents to separate organic waste from trash. This bill was passed in order to divert more food waste and yard trimmings from our landfills, which will help to further reduce greenhouse gas emissions and slow climate change. For more information, visit [www.calrecycle.ca.gov/climate/slcp/](http://www.calrecycle.ca.gov/climate/slcp/).

## What is food-soiled paper?

Food-soiled paper is paper products that have been in contact with liquid or solid food waste and cannot be recycled into other paper products. Examples of food-soiled paper include napkins, paper plates and cups that do not contain any plastic lining, food paper wraps, stained pizza boxes, and used coffee filters.

## What is contamination?

Contamination occurs when you place non-acceptable items in the wrong cart. Contaminants can ruin an entire load of organics or recyclables and prevent these materials from going on to have a second life. Make sure you "Check the Lid" for instructions on how to use the carts correctly and avoid contamination. Should contaminations become excessive, fees may apply.

## What happens to your organic waste when it leaves your home?

Organic waste (food waste and yard waste) is processed to produce high-quality, nutrient-rich compost suitable for planting or crop growth.

## Bulky Item Pickup

Residents may request two free pickups per calendar year, with a combined maximum of six (6) items or 10 32-gallon bags per pickup.

Typical bulky items include washer, dryer, couch, desk, electronic waste, etc. Additional bulky item pickups are available for a fee. Sign up or log in to your My WM account to conveniently schedule a bulky item pickup online.



## Senior Discount

A 10% Senior Discount is available to residents who meet the following criteria:

- 62 years of age or older
- Service account holder
- Head of household and occupant at the residence
- Does not participate in the Low-Income Discount Program.

To apply for a senior discount, please visit the website to download the application form. You can also visit our local neighborhood WM G.I. office at 195 W. Los Angeles Ave. in Simi Valley, Monday – Friday from 8:00 am – 4:30 pm.

## Kitchen Food Waste Pail

Visit the website to order a complimentary kitchen pail to help bring food scraps to the organics cart.

## Home Compost Bin

Residents may request a complimentary Home Compost Bin for organic home composting.



## Free Landfill Days

Residents may bring up to two (2) loads of unwanted materials on Sunday, April 16, July 16, and September 17 from 10am–4pm at the Simi Valley Landfill and Recycling Center. Must bring ID. For more information visit [home.wm.com/westlake-village](http://home.wm.com/westlake-village).

## Low Income Discount

A Low-Income Discount is available to residents who meet the following criteria:

- Enrolled in a discounted utility program and identified as low, very low, or extremely low income.
- Service account holder
- Head of household and occupant at the residence
- Does not participate in the Senior Discount Program.

## Holidays

WM observes the following holidays. When your collection day falls on/or after one of these holidays, your collection will be delayed by one day for that week only.

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

## Household Hazardous Waste (HHW) Home Collection Service

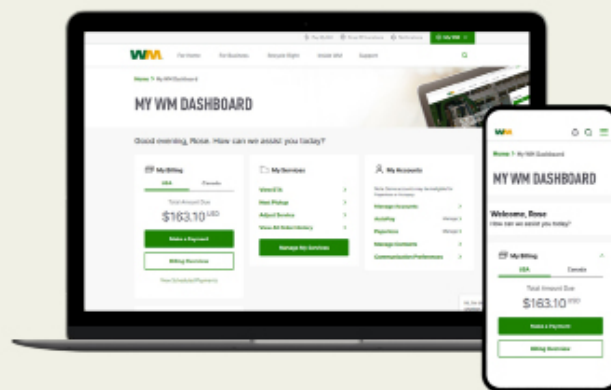
Residents can schedule a convenient curbside pickup of HHW at no additional cost. Pick up days are the fourth Wednesday of each month. To schedule a pickup, call (800) 449-7587 Monday - Friday, 5am – 5pm. For a complete list of acceptable items and to learn more about the program, visit [www.wmatyourdoor.com](http://www.wmatyourdoor.com).

## Free Shred Event

Residents can bring documents for secure shredding two times per year in April and October. Please visit the website for dates.

## Cart Valet Service

For residents that have difficulty moving their waste containers to the curb, WM offers Cart Valet Service. WM will move your trash, recyclables, and organic waste carts from their storage location to the curb for pickup and will return them to their storage location after pickup. This service is available for a fee of \$20 per month, or is available free of charge to households where all adult members of the household have disabilities that prevent them from moving their carts to the curb.



## WM Online Self Service

Sign up for your personal My WM account at [wm.com/MyWM](http://wm.com/MyWM) for 24/7 access to:

- Pay Bills
- Access pickup and holiday schedules
- Enroll in autopay or paperless billing
- Set notification preferences

