



**Larry Becker**  
District Manager

WM Stateline Hauling  
450496 State Road 200  
Callahan, FL 32011

December 1, 2023

Dear WM Customer:

Waste Management (WM) is proud to be your community's environmental solutions provider and is grateful for your business. WM and the City of Fernandina Beach will begin a new solid waste franchise contract on January 15, 2024. The contract was presented to the City Commission on June 20, 2023, and was publicly discussed and subsequently approved.

As part of the new contract, WM is assuming billing responsibilities for commercial business accounts. Beginning in January, you will pay WM directly and will no longer see a solid waste charge on your City of Fernandina Beach utility bill. There is no action required on your part to continue collection service.

You will receive your first invoice from WM at the end of December. Please note, this invoice will include prorated services for January 1 through January 14 at *your current rate*, as well as services for January 15 through January 31 at *your new rate*. New rates are enclosed in this letter.

Our invoice is designed to give you all the important billing information you need in an easy-to-read format, including account details, description of services and common charges that contribute to the total amount, where to find important messages, and how to contact us. If you have any questions throughout the transition, please visit [www.wm.com/us/en/support](http://www.wm.com/us/en/support) to find quick solutions to our top support requests. A sample invoice is also enclosed for your review.

WM recognizes that our business customers have many different priorities and that their time is valuable. We offer 24/7 online support through the **My WM** portal, as well as AutoPay and Paperless Billing. Information on how to enroll in **My WM** will be included in your first invoice.

Finally, please review the enclosed information about our CLEAN program, which will be effective January 15, 2024.

Thank you for being a valued WM customer. If you have questions, please contact WM at **904-879-2301**.

Sincerely

A handwritten signature in black ink that reads "Larry Becker". The signature is written in a cursive, flowing style.

**Larry Becker**  
District Manager



## NEW COMMERCIAL RATES EFFECTIVE JANUARY 15, 2024

COLLECTION FREQUENCY	1X	2X	3X	4X	5X	6X	7X
95 GALLON CART (MAX 10)	23.53	47.06	70.59	94.12	117.65	141.18	164.71
<b>CONTAINERS</b>							
2 CUBIC YARDS	71.27	142.55	213.82	285.09	356.37	427.64	498.90
4 CUBIC YARDS	142.55	285.09	427.64	570.19	712.74	855.28	997.81
6 CUBIC YARDS	213.82	427.64	641.46	855.28	1,069.10	1,282.92	1,496.71
8 CUBIC YARDS	285.09	570.19	855.28	1,140.38	1,425.47	1,710.56	1,995.61
<b>VERTIPAC COMPACTOR</b>							
4 CUBIC YARDS	570.20	1,140.36	1,710.56	2,280.76	2,850.96	3,421.12	3,991.24

<b>ADDITIONAL SERVICES</b>				
<b>COMMERCIAL ROLL-OFF</b>				
RATE PER PULL (PLUS DISPOSAL)	<b>10 CUBIC YARDS</b>	<b>20 CUBIC YARDS</b>	<b>30 CUBIC YARDS</b>	<b>COMPACTOR</b>
	272.70	272.79	272.79	294.89
<b>SPECIAL CLEANUP</b>				
RATE PER HOUR	<b>RIGHT-OF-WAY</b>	<b>REAR LOADER / DRIVER / HELPER</b>	<b>GRAPPLE / TRUCK / OPERATOR</b>	
	150.00	150.00	150.00	
<b>WHITE GOODS</b>				
ON CALL SERVICE	<b>PER ITEM</b>			
	23.35			
<b>BEACH ACCESS</b>				
COLLECTION SERVICE	<b>PER CONTAINER</b>			
	4.30			

Please note: Prices do not include 10% franchise fee. No personal carts/containers may be used. Vertipac compactors are subject to a \$550/month rental, per unit.