

# Exciting new service changes in 2025



## Dear Walton County Resident:

WM is proud to provide service for Walton County. Our NEW curbside collection program features automated collection with 96-gallon carts for trash. We look forward to helping Walton County stay clean and green.

WM will begin using automated trucks for trash collection on May 1, 2025. WM will be delivering new carts to each household during March and April.

**If you wish to request a one-time free swap of the 96 gallon cart to a smaller 65 or 35 gallon cart for trash, then Contact WM May 1-30, 2025.**

## To select your cart size, order additional carts and more connect with WM

### Your Community's Online Service Hub

WM maintains a dedicated community website for Walton County residents: [home.wm.com/walton-county](https://home.wm.com/walton-county)



This is your go-to spot for everything about waste in your area. You'll find helpful guidelines, pickup schedules for regular and holiday collections, and easy ways to submit service requests or get in touch with us. Don't forget to bookmark the site for quick access!

**By phone you can call our WM Customer Service at (850) 389-6121**

**You can also visit the Walton County solid waste website at [www.mywaltonfl.gov/solidwaste](http://www.mywaltonfl.gov/solidwaste)**



### 96 Gallon Container

Holds approximately ten 13 gal. trash bags.



### 65 Gallon Container

Holds approximately six 13 gal. trash bags.



### 35 Gallon Container

Holds approximately three 13 gal. trash bags.

**Additional service guidelines and collection day details will be mailed to you in April.**

# New Automated service for 2025

## What is Automated Collection?

Automated Collection is performed with trucks that utilize a hydraulic arm to pick up and empty collection carts. The hydraulic arm is operated by the driver from inside the vehicle. Automated collection helps keep our community cleaner and neater and is safer for your community and our drivers on collection day.

## Can I use my "existing" cart, or will I receive a new cart?

You will receive a new, gray Walton County cart. Only existing green WM carts can be used for a second, free service. Automated collection trucks can only service a cart specifically designed for automated collection.

Contact WM's Customer Service by calling (850) 389-6121 or go to [home.wm.com/walton-county](https://home.wm.com/walton-county)



## Important Service Information

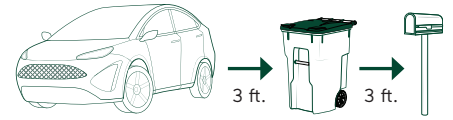


**Trash Cart** - Use only the WM 96-gallon cart. Bag and tie trash before placing it inside your trash cart. No material outside the cart will be collected.



**Carts Out** - Have your carts at the curb the night before or by 5 a.m. on your collection day. Please remove all carts from the curb as soon as possible after collection.

**Cart Placement** - Remember to place your cart at least 3 feet away from any obstacles (trees, cars, mailboxes, overhanging wires, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of the cart toward the house.



78 S. Nick Wilson Way  
Freeport, FL 32439

**Important Information Inside**  
**about your residential trash service**