**WM National Accounts** 

# **Best Practices To Prevent Overage Charges**

Properly managing materials, containers and service schedules at your location can help you prevent overage charges.



### 1. Manage Cardboard

- Keep cardboard boxes out of the trash dumpster
- · Break down all cardboard boxes before recycling
- Post signs to reinforce proper material handling

### 2. Recycle Properly

- Divert recyclable materials to your recycling container
- Train site personnel about what materials can be recycled
- Post signs to reinforce proper recycling behavior

### 3. Keep Containers Secure

- Install locking devices
- Keep your dumpsters locked to prevent off-site disposal

## 4. Manage Bulky Materials

- Schedule a bulk pickup for over-sized material
- Keep materials such as pallets, furniture and appliances out of your dumpster

# 5. Anticipate Service Changes

- Anticipate increases to your waste or recycling volume-from an event, a clean-out or emergency, or during your high season
- · Proactively schedule an extra pickup or increase your pickup schedule

#### 6. Train And Educate

 Make sure everyone at your location is aware of how to use each container and understands the importance of not overloading

