

CITY OF RENO CONTAMINATION PROGRAM

When contamination is spotted in a cart, it is not serviced. The driver documents the contamination with a photo, which is attached to the account. The driver also tags the cart to immediately let the customer know why the cart was not serviced.

A follow-up letter is sent to the customer which includes a photo of the contamination for reference and a list of options available for disposing of non-recyclables. Education materials about what belongs in the recycling cart is also provided. If it's not on the list, it can't be recycled curbside. See below for more information.

- The **first two contamination incidents** will result in notification letters.
- The **third and fourth contamination incidents** will result in a notification letter and a fine.
- On the **fifth occurrence**, the customer receives a letter informing them they have lost their option to participate in the program and the recycling cart is removed.

RECYCLING
RULES

1. RECYCLE ALL BOTTLES, CANS AND PAPER

2. KEEP ITEMS CLEAN AND DRY

3. NO PLASTIC BAGS

Always recycle:



Plastic Bottles & Containers

Plastic bottles, jars, jugs and tubs



Food & Beverage Cans

Tin, aluminum, steel food and beverage cans



Glass

Bottle, Jars



Paper

Cardboard, paper, newspaper, paperboard, magazines



Flattened Cardboard & Paperboard

Flatten all boxes (do not bundle/tie up)

KEEP THESE ITEMS OUT OF YOUR RECYCLING CART.

You have heard the saying, "one bad apple can spoil the bunch." The same goes for recycling. We need your help to keep these items out of the recycling cart.



NO Food, Food-soiled Paper, Waxed Cardboard



NO Plastic Bags & Film



NO Cords/Wires & Hoses



NO Food Wrappers Broken Dishes



NO Electronics & Batteries



NO Yard Waste & Grass Clippings



NO Foam Cups & Containers



NO Diapers & Pet Waste



NO Clothing & Shoes



NO Hazardous or Medical Waste