



WINTER 2022 ISSUE

RIO RANCHO

TRASH & RECYCLING NEWSLETTER

DEAR RESIDENTS OF RIO RANCHO:

WM of New Mexico is honored to deliver safe, reliable waste collection services to your community. I encourage you to take advantage of additional benefits available to all our Rio Rancho residential customers. Call us and we will pick up your hazardous household waste at no cost. Bring a pick-up truck full of yard waste or unwanted household items to the landfill every month for no charge. You can also bring glass to the landfill to recycle for free. Details about these programs can be found in this newsletter.

We are proud to be members of the community and are committed to improving livability. In addition to delivering services, we also support community events and organizations like Keep Rio Rancho Beautiful, Rio Rancho Kiwanis, R4 Creating STEM Festival, Rio Rancho Chamber of Commerce, St. Felix Pantry and much more. Your WM of New Mexico local Rio Rancho team thanks you for being a valued customer.



Sincerely,
Jarred McDonald
WM District Manager

HAVE YOU TRIED AT YOUR DOOR SPECIAL COLLECTION[®]?

DISPOSE OF HOUSEHOLD HAZARDOUS WASTE SAFELY AND CONVENIENTLY

This program is available at no cost to all Rio Rancho WM residential customers. It's a safe and convenient way to responsibly dispose of household items that should never be put into trash bins. Simply contact WM to schedule your pick-up. Some of the items WM will collect at your doorstep are listed here. For a complete list and program details visit WMatYourDoor.com.

- **Electronics**
- **Paints & Varnish**
- **Automotive Products**
- **Batteries**
- **CFL Lightbulbs**
- **Household Chemicals:** Cleaning Products, Pool Chemicals, Garden Chemicals, etc.)
- **Sharps** - Needles, Lancets, and Syringes (in a hard plastic container)

SCHEDULE A FREE PICKUP

- Online at WMatYourDoor.com
- By Phone at **(800) 449-7587**
- Mon.-Fri: 6 a.m. – 6 p.m. MST

ALWAYS WORKING FOR A SUSTAINABLE TOMORROW



RIO RANCHO

WM CUSTOMER INFORMATION



FREE MONTHLY LANDFILL DISPOSAL FOR RESIDENTS



Requirements to Qualify for Landfill Benefit

The free monthly landfill benefit is available to current WM residential customers residing in Rio Rancho. To utilize the benefit BOTH of the following TWO documents are required at time of service for our team to verify proof-of-residency and WM customer confirmation.

1. Valid photo ID with address* (driver's license, etc.)
2. Current Rio Rancho WM bill dated within the last 90 days OR proof of payment for your current WM bill.

**Address on the WM bill must be located within the city limits of Rio Rancho. Both the address or name on the WM bill must match the photo ID. Paper or electronic WM bills accepted and receipts accepted for confirmation.*

RIO RANCHO LANDFILL

Northern Blvd. & 33rd St.

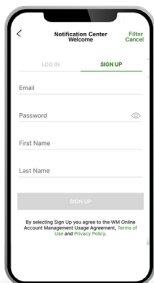
(505) 433-6052

HOURS

- Monday - Friday: 7 a.m. to 5 p.m.
- Saturday: 7:30 a.m. to noon
- CLOSED Sundays and Holidays

Things to Know

- Unused monthly disposal **benefits** do NOT accrue.
- **Tires** are accepted with a maximum of four tires per load.
- Clean **dirt** will not count against your monthly free disposal limit.
- **Cash or check payments ONLY** (for portion of loads over 1,000 pounds).
- **Safety Reminder:** The landfill may close due to high winds or severe weather. If the weather is poor, please call ahead to (505) 433-6052



My WM Alerts

To access your WM service schedule and accounting information and get timely automated notifications, set up an online profile. Choose how you prefer to be notified - by email or text message. Visit wm.com to login.

Service Alerts

When severe weather or other emergencies occur in your area, you can check for notices regarding WM service delays on the app and online at

wm.com/weather-alert/index.jsp.

RIO RANCHO

WM CUSTOMER INFORMATION



KEEP RECYCABLES LOOSE



BAG AND SECURE TRASH



GIVE TRUCKS A WIDE BERTH



PRACTICE PROPER CART USE

PAYING YOUR BILL

- **Residential Service:** \$54.45 per quarter + franchise fee + tax
- **Extra Trash or Recycling Carts** \$23.10/cart per quarter + franchise fee + tax

WAYS TO PAY

Have your WM Customer ID number ready, it can be found at the top of your WM bill.
(EX: Customer ID - 00001-01234-56789)

1. **MY WM APP:** Use this mobile app to pay your bill. Visit wm.com to login.
2. **ONLINE:** wm.com/myaccount
3. **PHONE:** (505) 892-1200
4. **IN PERSON:** 402 Industrial Park Loop NE
Mon.-Fri.: 8:30 a.m. and 4:30 p.m. (Closed for lunch 12:30 to 1:30 p.m.)
Credit Card or Check ONLY.

DELINQUENT PAYMENTS

Please remember to pay your bill in a timely fashion. If you reach 90 days past due, your service will be discontinued and your cart(s) will be removed until a satisfactory payment is made. There will be an additional \$56.57 fee for redelivery upon resuming service. If you need help paying your bill, contact Storehouse West at (505) 892-2077 or email StoreHouseWestNM@gmail.com.



RIO RANCHO

RECYCLING INFORMATION



Always Recycle



Plastic Bottles & Containers



Food & Beverage Cans



Flattened Cardboard & Paperboard



Paper, Newspaper & Magazines

- Empty recyclables loose into your cart - don't bag recyclables and keep out loose plastic bags. Instead, reuse or return plastic bags to local retailers.
- Containers should be empty and free from food and liquid.
- Break down and flatten cardboard boxes before placing inside carts.



Do NOT Include In Your Recycling Container

Items are not limited to those listed.

- Plastic bags, wrap or film (return bags to store)
- Food, liquids
- Yard waste, wood
- Glass
- Electronics
- Clothes, bedding, carpet
- Medical/hazardous waste
- Foam cups, take-out containers, packing material
- Shredded paper
- Tanglers (hoses, wire, rope, etc.)

2023 RECYCLING CALENDAR

January 2023						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February 2023						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

March 2023						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April 2023						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

May 2023						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

June 2023						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

July 2023						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Service Holidays: If your service day falls on or after a holiday, your service will be delayed by one (1) day. Regular service resumes the following week.

- Thanksgiving Day - Thursday, Nov. 24
- Christmas Day - Monday, Dec. 25

Green Waste Cleanup: The Spring cleanup is scheduled for April 10-14, 2023. Call 505-892-1200 by April 7 to schedule.